

Gift Voucher Terms & Conditions

Sunstone Garden LLC

The following conditions here state the rights, obligations, and responsibilities of all parties involved in this gift voucher transaction. In places where the words “you”, “your” appear, they refer to the Recipient: “we”, “us”, “the issuer” or “our” signifies Sunstone Garden LLC: “voucher” signifies Gift Voucher; The present terms and conditions can be changed and/or amended subject to prior written notice at any time by Sunstone Garden LLC. Sunstone Garden LLC’s general Terms and Conditions of Service govern these terms and conditions, and both work simultaneously.

1. VALIDITY PERIOD

- 1.1.** This voucher is valid for use during Sunstone Garden LLC’s regular season, which is from March to November.
- 1.2.** This voucher expires 12 months after the original date of purchase.
- 1.3.** Redeem your voucher within 2 months from the date of issue to enjoy its full value.
- 1.4.** We recommend booking your services well in advance to ensure availability.

2. REDEMPTION

- 2.1.** This voucher may be redeemed for any service offered by Sunstone Garden LLC at the prevailing price at the time of redemption.
- 2.2.** Redeemable only at Sunstone Garden LLC for services currently offered, valued at the current selling price.
- 2.3.** This voucher entitles you to a one-time service transaction at Sunstone Garden LLC up to the value stated herein. Additional service transactions may be purchased by the recipient at the recipient’s expense.
- 2.4.** Present this voucher upon inquiry about services prior to receiving an in-person estimate and price quote.
- 2.5.** This voucher is valid for a single transaction only and must be presented at the time of inquiry.

3. NON-REFUNDABLE

- 3.1.** This voucher cannot be returned or exchanged for cash.
- 3.2.** Once purchased, this voucher is non-refundable and has no cash value.
- 3.3.** The value of this voucher will not be reimbursed if unused; please choose your purchase carefully.
- 3.4.** All sales of vouchers are final and cannot be exchanged for other merchandise.
- 3.5.** No refunds will be provided for any unused portion of this voucher’s value.

4. NON-TRANSFERABLE

- 4.1. This voucher is to be used only by the individual to whom it is issued.
- 4.2. Transfer or resale of this voucher is strictly prohibited.
- 4.3. This voucher is non-transferable and may only be used by the original recipient.
- 4.4. this voucher may not be reassigned or reassigned to any party not named on the original purchase.
- 4.5. Ownership of this voucher is restricted to the recipient and cannot be transferred to another person post-purchase.

5. LOST OR STOLEN VOUCHERS

- 5.1. Sunstone Garden LLC is not responsible for lost or stolen vouchers.
- 5.2. We are not liable for any vouchers that are lost, stolen, destroyed, or used without permission.
- 5.3. Replacement of lost or stolen vouchers is not possible.
- 5.4. Please safeguard this voucher as you would cash; it is not replaceable if mislaid or pilfered.
- 5.5. The issuer holds no responsibility for vouchers that are lost or pilfered, and such vouchers will not be replaced.
- 5.6. Keep this voucher secure; it is not redeemable if lost or stolen, and no reissue will be provided.

6. REMAINING BALANCE

- 6.1. Any unused balance will not be returned or credited.
- 6.2. If the service value exceeds the amount of the voucher, the remaining balance must be paid by another form of payment.
- 6.3. No cashback will be given if the purchase amount is less than the value of the voucher.
- 6.4. Should the total cost of your services exceed the voucher's value, you will be required to cover the difference with an alternative payment method.
- 6.5. This voucher does not allow for a cash refund on any unused portion of its value.
- 6.6. In the event that the voucher's value does not cover the full amount of the service or product, the recipient is responsible for paying the remaining balance.

7. EXCLUSIONS

- 7.1. This voucher is not valid with any other discounts.
- 7.2. Cannot be used in conjunction with any other promotional offers or discounts.
- 7.3. This voucher cannot be used to purchase shop items or gift cards.
- 7.4. Excludes use for buying membership plans or subscription services.
- 7.5. Redemption is not permitted for special events or private parties.

8. CANCELLATION

- 8.1.** Sunstone Garden LLC reserves the right to cancel this voucher if necessary due to circumstances beyond our control.
- 8.2.** Sunstone Garden LLC reserves the right to cancel any voucher obtained fraudulently and/or if any alterations or unauthorized endorsements are detected.
- 8.3.** We reserve the right to cancel this voucher for any misuse or violation of these terms or our Terms and Conditions of Service.
- 8.4.** In the event of a business closure or transition, outstanding vouchers will be voided.
- 8.5.** The issuer may cancel this certificate if it's found to be part of an unauthorized resale transaction.
- 8.6.** Sunstone Garden LLC reserves the right to void a gift voucher and void these gift voucher terms and conditions if the recipient does not accept and agree to Sunstone Garden LLC's preliminary Terms and Conditions of Services. If the recipient does not accept the terms of service, this gift voucher will be void and no refunds will be given.

9. MODIFICATION OF TERMS

- 9.1.** Terms and conditions of this certificate are subject to change and are available on our website.
- 9.2.** Adjustments to the terms herein may occur, and continued use of this certificate constitutes acceptance of such changes.
- 9.3.** Recipient must agree to Sunstone Garden LLC's Terms & Conditions of Services in addition to these gift voucher Terms and Conditions.

10. JURISDICTION

- 10.1.** Legal jurisdiction for disputes pertaining to these Gift Voucher Terms and Conditions is outlined in Sunstone Garden LLC's Terms and Conditions of Service.

11. CUSTOMER SUPPORT

- 11.1.** "For any queries related to this voucher, contact sunstonegarden@gmail.com

12. NOT REDEEMABLE FOR CASH

- 12.1.** This voucher has no cash value and cannot be exchanged for cash, or credit, in part or in whole.
- 12.2.** This voucher is solely for the purchase of services, and it is not redeemable for cash or allowable for cash withdrawal.
- 12.3.** No cash refunds will be provided for unused portions of this voucher.
- 12.4.** This voucher has no intrinsic cash value and cannot be redeemed for cash or cash equivalents.